

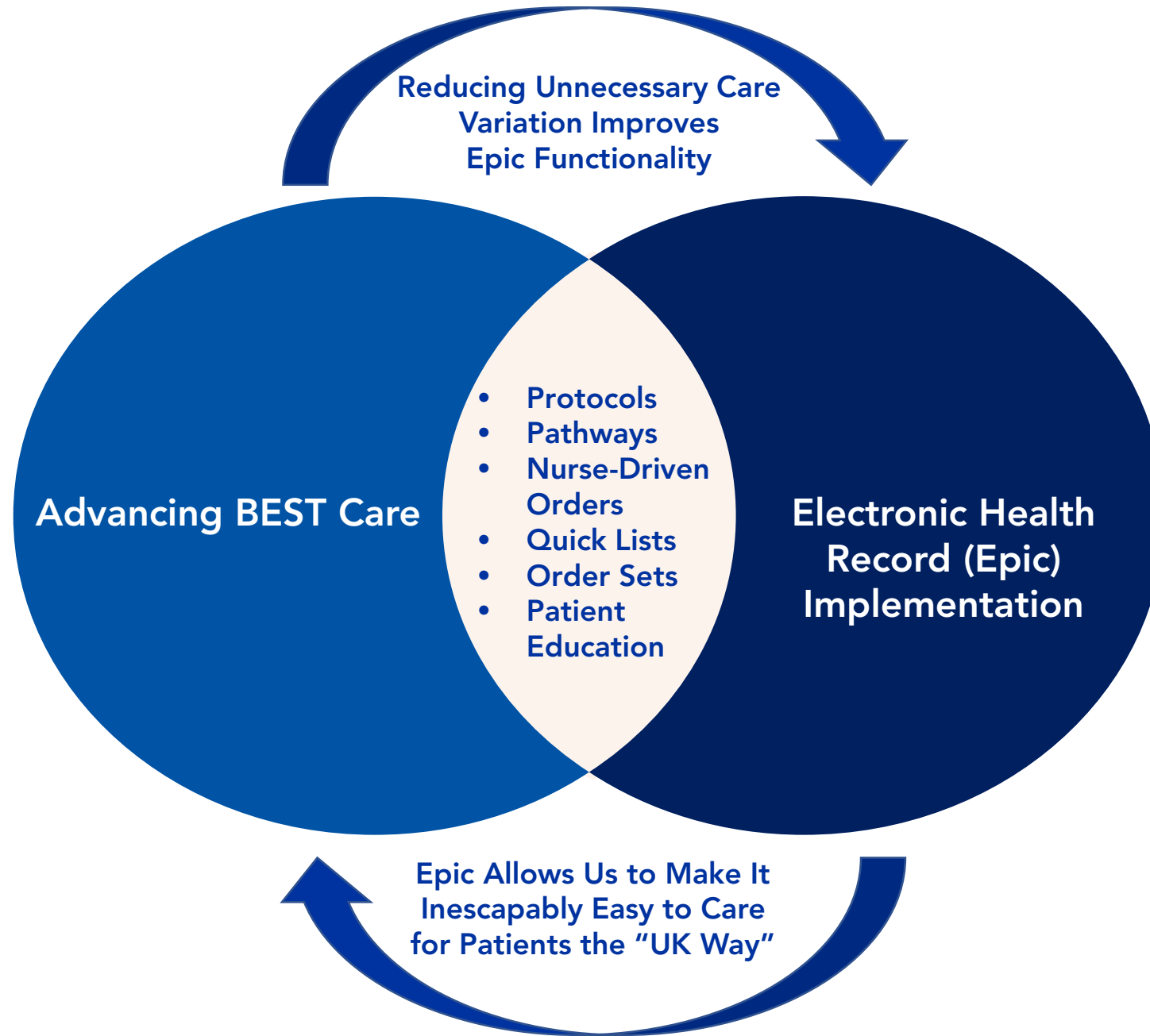


# Advancing Building Efficiencies through Strategic Transformation (BEST) Care Program

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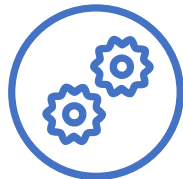
**Reduce unnecessary variation**

*Identify the "UK Way" and make it inescapably easy to provide care that way*



**Improve quality and patient outcomes**

*Better patient experience and engagement*



**Greater operational efficiency**

*Work smarter not harder*



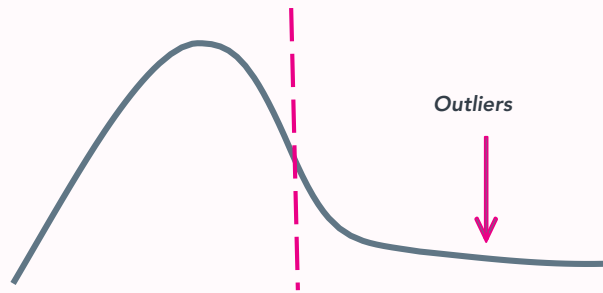
**Improve clinical team experience**

*Make it easier to do the right thing, work together to maintain resilience and prevent burnout*

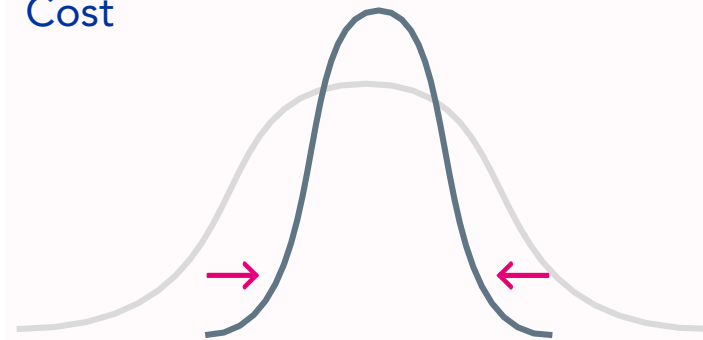


UK HealthCare will realize improved patient outcomes and cost reductions through a three-step approach aimed at reducing unnecessary care variation (variation not explained by illness or patient characteristics)

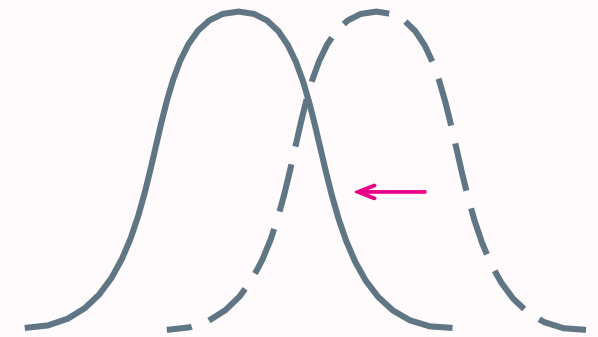
Step 1: Identify Causes and Opportunities for Remediation



Step 2: Standardize Care for Consistent Outcomes and Lower Cost



Step 3: Align with Best Practices



**Design  
(16 Weeks)**

**Implementation  
(16 Weeks)**

**Intensive Monitoring  
(16 Weeks then  
Continuously)**

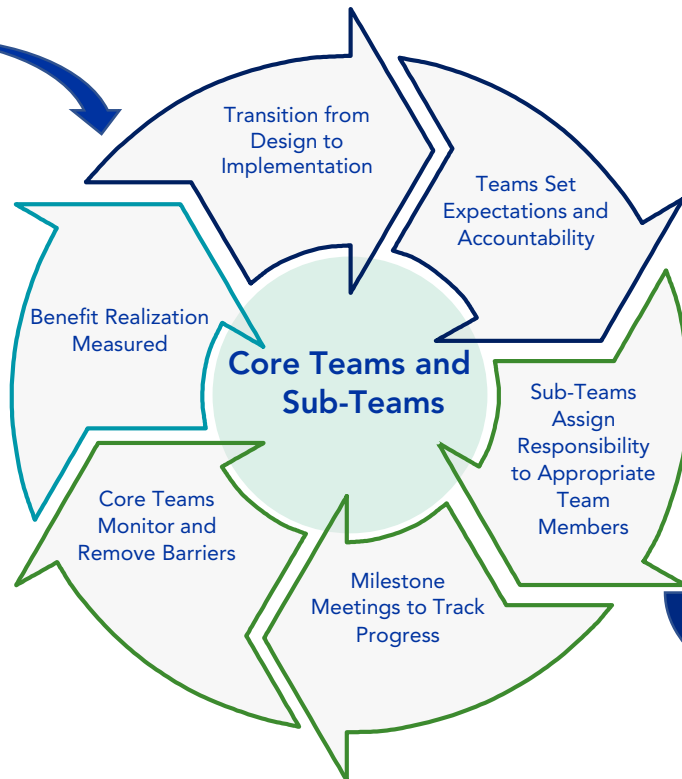
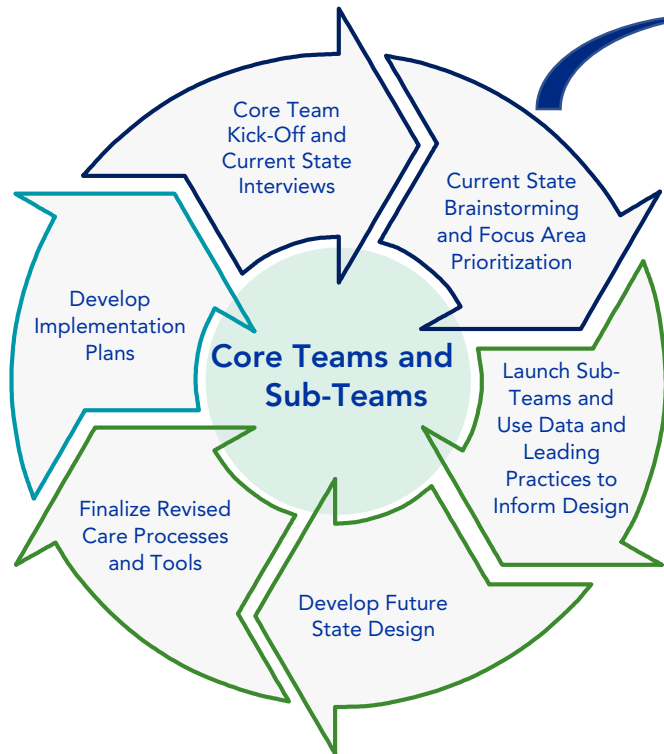
Objective

Design specific initiatives to reduce variability, improve care, and manage cost

Operationalize the initiatives developed during the design phase

Understand initiative adoption rates and implementation impact

Key Activities



## Establish the "UK Way" and Make it Inescapably Easy for Our Clinicians to Provide That Care



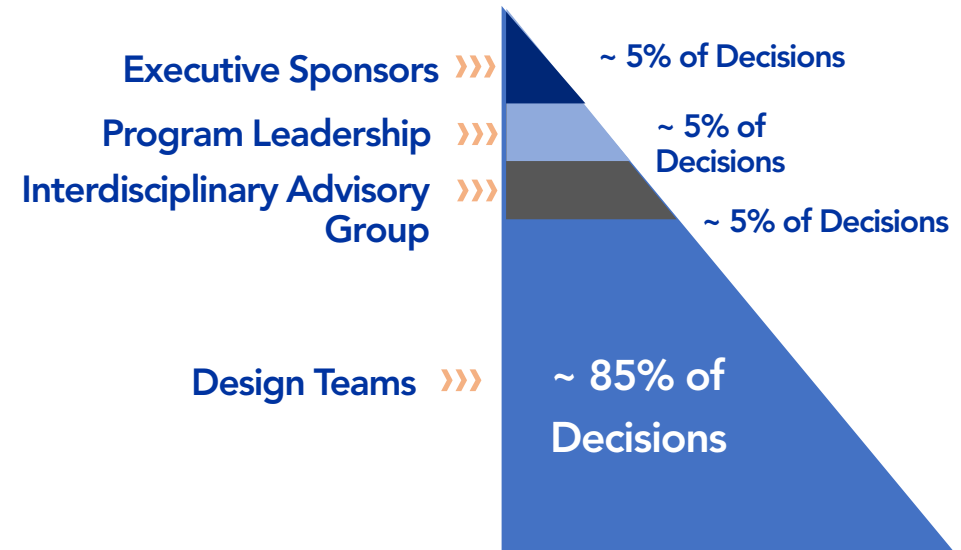
- Wave One (Design Phase Complete, in Implementation)
  - Two Initiatives
  - 36 Targeted Areas
- Wave Two, Four Initiatives (in Design Phase)
  - 4 Initiatives

## Engage Clinicians and Care Teams



- Significant Engagement in Core Teams and Working Groups in Waves One and Two
  - 90 Physicians and Advanced Practice Providers
  - 260 other Care Team Members
- Keys to Success
  - Bottom-Up Decision Making
  - Access to Data
  - Support from Program Clinical Facilitators

### Bottom-Up Decision Making





## Improve outcomes, patient experience, and engagement

- “[We’re] going to save some lives and a whole lot of pain and heartache for patients and families. It’s going to be really big. Thanks for getting us here.”

- Andrew Bernard, MD, FACS

Physician Lead, Tracheostomy, Ventilation, and ECMO Care Team



Team	Core Team Leads	Annual Opportunity
Tracheostomy, Ventilation, and ECMO	Dr. Andrew Bernard, Nicole Smith, and Beth Bonnet	\$3.0 – \$4.5M
Craniotomy and Endovascular Neurosurgery	Dr. Justin Fraser and Julie Blackburn	\$1.0 – \$1.5M
Hematologic Malignancies	Dr. Gerhard Hildebrandt and Nina Barnes	\$2.0M
Colorectal	Dr. Sandra Beck, Dr. Jitesh Patel, and Julie Hudson	\$1.0M
Neonatology	Dr. Peter Giannone and Anita Taylor	\$1.9M
Hip and Knee Replacement	Dr. Jeff Selby and Donna Lane	\$1.0M

# Questions?

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