

UHCCR1

Office of the President
December 14, 2020

Members, Board of Trustees:

UK HEALTHCARE SCOPE OF SERVICES

Recommendation: that the Board of Trustees approve the UK HealthCare Scope of Services, attached as Exhibit 1.

Background: The University of Kentucky Governing Regulation GR II.E.2.i establishes the University Health Care Committee to serve as the governing body and authority responsible for managing and operating the university's hospitals and to oversee the university's clinical enterprise in accordance with applicable laws, rules, regulations and accreditation standards. The university's hospitals and clinical enterprise offer a wide range of healthcare services all dedicated to providing the most advanced, effective and patient-centered care. UK HealthCare service lines, departments, divisions and clinics providing patient care, develop and maintain written procedures of services, in the form of Scope of Service documentation. The Centers for Medicare and Medicaid Services ("CMS") and The Joint Commission ("TJC") require this Committee, per the Joint Commission Standards for Hospitals LD.01.03.01 EP 3, to approve the university hospitals written scope of services.

Action taken: Approved Disapproved Other _____

Scope of Services - UK HealthCare

Purpose

UK HealthCare (“UKHC”) offers a wide range of services all dedicated to providing the most advanced, effective care. Patient-centered care and services are provided within UKHC hospitals, clinics and outreach locations across the Commonwealth and beyond. This document lists UKHC’s Scope of Services, which include primary and specialty services offered.

Criteria for Entry/Admission to Service

All services, departments, divisions and clinics collaborate to provide the best care possible for patients, to improve outcomes and achieve our mission, vision and values. Each individual program or area of service will have a defined scope of services, which includes a description of the unit or service, the types of patients served and other information (if applicable) such as the daily staffing plan and competency and licensure requirements.

For each program or service, the hospital or area of practice defines the appropriate professional staff needed to provide the services in a manner consistent with UK HealthCare’s mission.

For each program or service, the hospital or area of practice identifies types of patient conditions and concerns that cannot be appropriately treated at the hospital or area of practice and arranges for appropriate referral and/or transfer for such patients.

Patients

In accordance with applicable University of Kentucky and UK HealthCare policies and regulations, UK HealthCare seeks to provide high quality, compassionate care for all patients regardless of age, race, ethnicity, culture, color, national origin, creed, language, sex, gender identity or expression, sexual orientation, appearance, socio economic status, physical or mental disability, diagnosis, religion, military or veteran status, uniformed service, or political belief.

Patients can expect appropriate procedures, treatments, interventions and care provided according to established policies, procedures, protocols and order sets that have been developed to ensure patient safety and positive outcomes. Appropriateness of procedures, treatments, interventions and care will be based upon patient assessments, re-assessments and desired outcomes. Respect for patient individual needs, rights and confidentiality (except as allowed by law or authorized by the patient) will be maintained.

Services

UK HealthCare consists of two fully licensed and accredited acute-care hospitals. UK HealthCare offers primary and specialty services. These professional services are offered in a caring and compassionate manner. UK HealthCare is committed to the pillars of academic health care - research, education and clinical care. UK HealthCare recognizes that people are our major

resource, ever capable of growth. Professional competence and quality care are assured through the recruitment, retention and continuing education of highly skilled employees.

Staffing plans for patient care departments are evaluated to determine that the personnel can provide competent services within the scope of professional licensing and training for the appropriate level and scope of care needed. Staffing plans are specific and available to each department.

Collaboration

UK HealthCare maintains and promotes positive relationships with the community and provides patient-centered care and services through:

1. A mission, vision and value statement that serves as a foundation;
2. Strategic planning with governance, leadership and licensed providers;
3. Establishment of shared values that guide employee behavior;
4. Ongoing evaluation of services provided through participation in national performance improvement activities;
5. Priority focus on patient relations, needs and expectations; and
6. Establishing and coordinating programs and services with other providers, associations, public and private agencies, physicians and insurers.

Support Services

Other healthcare services are available to ensure that direct patient care services are maintained in an uninterrupted and continuous manner by coordinated, identified organizational functions such as leadership/management, information systems, environmental services, fiscal/patient financial services and performance improvement. These services support the comfort and safety of UK HealthCare's patients and are fully integrated with the patient service departments of the organization.

References

The Joint Commission Standards: LD 01.03.01, EP3 and PC 01.01.01, EP2 and EP4

Scope of Service

The following table lists the type of services provided at UK HealthCare:

Acute Care Services	Admitting and Registration – Patient Access Services
Ambulatory (Outpatient Services)	Anesthesia Services
Audiology Services	Behavioral Health Services
Cancer Oncology Services	Capacity Command Center
Cardiovascular Inpatient Services	Case Management and Social Work Services
Children's Services	Clinical Engineering Services
Critical Care Services – UKHC Good Samaritan Hospital	Dialysis Services (Acute Unit)
Emergency Services	Emergency Transport Services
Endoscopy Services	Infection Prevention and Control Services
Inpatient Rehabilitation Services	Laboratory Services
Maternal Care Services	Medical Records – Health Information Management Services
Medicine Services – Chandler Hospital	Neuroscience Services
Nuclear Medicine and Molecular Imaging Services	Office of Patient Experience Services
Outpatient Rehabilitation Services	Pastoral Care Services
Perioperative (Surgical) Services	Radiologic and Imaging Services
Speech Language Pathology Services	Sport Rehabilitation Services
Transitional Care Services	Trauma-Surgical Services
Voice and Swallow Services	Wound Care Services