

UNIVERSITY of KENTUCKY BOARD OF TRUSTEES
UNIVERSITY HEALTH CARE COMMITTEE
September 10, 2012

MEMBERS

Ms. Barbara Young, Chair
Dr. Charles R. Sachatello
Dr. Keith Gannon

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MEMBERS

Ms. Pam Miller
Ms. Myra Tobin
Ms. Mira Ball

EX OFFICIO MEMBERS

Dr. Michael Karpf
Ms. Colleen Swartz
Dr. Fred de Beer
Dr. Bernard Boulanger
Dr. Stephen Strup
Dr. Eli Capilouto

GUESTS

Dr. C. B. Akins, Sr.
Mr. Mark D. Birdwhistell
Ms. Ruth Booher
Mr. William Britton
Dr. Bernard Boulanger
Mr. Mark Bryant
Ms. Denise Canales
Ms. Teresa Centers
Mr. Murray Clark
Mr. Joe Claypool
Mr. Jonathan Curtright
Dr. Michael Dobbs
Ms. Leigh Donald
Mr. Carol Martin Gatton
Ms Kelly Holland
Mr. Cliff Iler
Ms. Kristi Lopez
Ms. Angie Martin
Dr. Marc Randall
Mr. Brett Short
Ms. Ann Smith
Mr. James Stuckert
Mr. Tim Tarnowski
Dr. Tim Tracy
Dr. John F. Wilson
Ms. Kim Wilson

I. CALL TO ORDER AND APPROVAL OF MINUTES

The meeting was called to order at 4:02pm by Ms. Barbara Young. Minutes of the previous meeting were approved unanimously.

II. FINANCIAL REPORT

Ms. Teresa Centers presented the FYTD July 2012 Financials to the board members.

Discharges for the month of September were 2,930 or 97.7 per day, which is 0.8 discharges per day less than the budget of 98.5. YTD discharges were 174 greater than budget and 527 discharges greater than YTD September FY 12. The combined census YTD September was 569.1 which is 0.8% higher than the budget and 3.8% higher than YTD September FY 12 average daily census.

Operating revenue for the month totaled \$75.1 million, which is \$188.7 thousand greater than the budget. Operating revenue YTD September is \$233.7 million, which is \$12.8million above the budget. Compared to prior year, operating revenue increased by \$12.6 million or 5.7%. Net patient revenue increased \$12.1 million or 5% over prior year.

Overall operating expenses for the month were \$2.6 million below budget. The YTD expenses are \$8.0 million below the budget and \$1.9 million above YTD September FY12.

III. QUALITY AND SAFETY UPDATE

Dr. Bernard Boulanger discussed the FY2013 UK Enterprise Goals. The measures are set for mortality, effectiveness, safety, efficiency, patient centeredness and employee engagement. He discussed how and why the targets were set. If maximum goals are reached, it would indicate that we are in the top 25 hospitals in the country. Each year the goals are set higher. Dr. Boulanger discussed our current position with each of these goals and the details regarding the targets.

IV. PATIENT SATISFACTION UPDATE

Dr. Colleen Swartz reviewed the HCAHPS Domain data. In July, we transitioned to 100% HCAHPS Surveys for adult inpatient and CG-CAHPS for Ambulatory practices. New colors were added to the Stoplight Report to better acknowledge outstanding achievement. The green range is split into light and dark green to better distinguish achievement at a glance. Also, blue was added for ultimate recognition. Scores continue to show progress across the Enterprise. Standardized work reaps the biggest results. Examples of standardized work include discharge information impact from perfect discharge process and responsiveness from purposeful hourly rounding.

Dr. Swartz also discussed UK HealthCare employee turnover. Based upon UHC data, we are between the 25th and 50th percentile in turnover.

V. OPERATIONS UPDATE

Ann Smith discussed the 35% reduction in employee injuries related to strains. FY 13 focus on further reduction as work continues in safe patient handling. We are continually challenged by sharps injuries; FY13 will expand safety focus to include these as well.

We are continuing our focus from FY 12 on continuous monitoring mechanism for expenses including labor and supplies.

VI. PRIVILEGES AND CREDENTIALS

Dr. Bernard Boulanger presented for approval the current list of privileges and credentials. The committee made a motion and all privileges and credentials were approved.

Ms. Young seeing no other business adjourned the meeting at 5:38pm.