

UNIVERSITY of KENTUCKY BOARD OF TRUSTEES
UNIVERSITY HEALTH CARE COMMITTEE
March 26, 2012

MEMBERS

Ms. Barbara Young, Chair
Mr. William S. Farish, Jr.
Dr. Keith Gannon
Ms. Sandy Bugie Patterson
Dr. Charles R. Sachatello

COMMUNITY ADVISORY
MEMBERS

Mr. Luther Deaton
Ms. Pam Miller
Mr. Nick Nicholson
Ms. Myra Tobin
Ms. Mira Ball

EX OFFICIO MEMBERS

Dr. Paul DePriest
Ms. Colleen Swartz

GUESTS

Mr. Mark D. Birdwhistell
Ms. Ruth Booher
Mr. William Britton
Dr. Bernard Boulanger
Mr. Murray Clark
Mr. Jonathan Curtright
Mr. Harry Dadds
Dr. Michael Dobbs
Ms. Leigh Donald
Mr. Cliff Iler
Ms. Barbara Jones
Ms. Kristi Lopez
Mr. Sergio Melgar
Dr. Kevin Nelson
Mr. Brett Short
Mr. Jay Sial
Ms. Ann Smith
Mr. James Stuckert
Mr. Tim Tarnowski
Ms. Kim Wilson

I. CALL TO ORDER AND APPROVAL OF MINUTES

The meeting was called to order at 4:00pm by Ms. Barbara Young. Minutes of the previous meeting were approved unanimously.

II. QUALITY AND OPERATIONS UPDATE

Dr. Paul DePriest updated board members on the Enterprise Quality and Safety scorecards. He began his presentation with a picture of a premature baby to remind everyone why our work is so important. He reviewed the aspects of the expected mortality and how it is determined. The rate is determined based upon the prognosis of the patient before treatment at UK Healthcare and the results. He stated that since Jul-09 the rate has dropped from 1.13 to 0.66, exceeding the target. He further explained that it has taken the hard work of the entire hospital to obtain those numbers.

Dr. DePriest reviewed the core measures and the improvements. One achievement award was regarding central line infections. The target is less than 1 in 100 discharges. In the month of December, we had 7 cases which equaled .78 in 1000. The last slide was again of the premature baby shown on slide 1 after receiving treatment at UK HealthCare. Dr. DePriest shared that the premature baby on the first slide was in fact his grandchild who is a thriving healthy toddler thanks to the excellent treatment received.

Colleen Swartz, the CNE for UK HealthCare reviewed patient satisfaction data. She stated that the scores are based upon surveys sent to patients after receiving care at one of our facilities. She explained that in the survey sent to the patients, they are asked to rate their overall experience at the hospital on a scale of 0-10. The metric is applied to the percentage of people who rate the hospital either a nine or ten. Ambulatory scores are based upon the likelihood of recommending the practice to others on a scale of 0-100. Current scores have increased from 57% in FY10 to 67% in FY12Q2 and meeting the current target of 67%. As an Enterprise overall scores have increased and on the color chart are mostly green. Chandler is doing a great job with all categories in the green area with one exception. Good Samaritan has many areas that need improvement. Colleen discussed strategies and potential reasons for the low scores at Good Samaritan with the board members. She reviewed the scores for other areas, and demonstrated that the data is very specific and can even be tracked by units and locations.

Ms. Swartz discussed the upcoming Employee Engagement Survey and showed a recent UKNOW video of labor and delivery nurse, Jerry Pang. Nurse Pang sings to his patients as a way to celebrate the new babies and to comfort mothers that may not have experienced ideal outcomes.

III. FINANCIAL REPORT

Sergio Melgar presented the February financials. Overall UKHC Hospital System's financial position remains strong with assets of \$1.26 billion up from \$1.18 billion on 6/30/2011. As projected, cash and cash equivalents are at a negative balance (due to the build out of Pavilion A and amounts due to government payers) and are balanced by a loan from the University of Kentucky and our endowment of \$211.5 million. The revenue cycle continues to perform at a high level and Net Patient AR days are at 40. Without the delays due to the new Medicaid system, AR days would be below 35. Patient revenue net of bad debt \$46.2 million higher than FY11 yet the AR balance is flat at \$106.0 million.

Comparing balance sheets from Feb12 and Feb11, cash has decreased \$28.1 million. Cash remains the same as the January 31, 2012 balance. Cash continues to be used to fund the remainder of Phase 1A of the PCF project. Net capital assets have increased to \$86.2 million due to the construction and accounts payable have decreased by \$4.1 million.

IV. PRIVILEGES AND CREDENTIALS

Dr. Kevin Nelson presented for approval the current list of privileges and credentials. The committee made a motion and all privileges and credentials were approved.

Ms. Young seeing no other business adjourned the meeting at 5:23pm.